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# News Release

For Immediate Release

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## C-Blade 9-1-1 Call System Installed

**Batesburg-Leesville, S.C. (March 14, 2019)** – Batesburg-Leesville Police Department recently switched over to a newly installed 9-1-1 dispatch system – C-Blade. The state-of-the-art system is AT&T's most advanced call handling system with BLPD being the first department in South Carolina to deploy the technology.

Crews from AT&T and West Corporation have spent more than a month installing the hardware and software for C-Blade. The new 9-1-1 system will enhance 9-1-1 operations and provide valuable new features for BLPD dispatchers. In addition, the 9-1-1 mapping system is more accurate and provides additional information that can be utilized during emergencies to improve officer response time.

The C-Blade 9-1-1 system replaces the department's Life Line 100 system which had reached its end of life. The department had sought Town Council approval to upgrade to AT&T's Viper 9-1-1 system but was presented an opportunity to jump to the latest technology by AT&T at no additional cost.

"We are grateful for all of the hard work by AT&T and West to get this new system installed and operational," said Chief Wallace Oswald. "Randy Bryant and Mark Duncan with AT&T and Kris Adams and Dan Narvais with West were essential to ensuring a effortless transition."

"Our dispatchers and officers now have the most advanced tools available to better serve the public and respond when emergencies strike," noted Chief Oswald.

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