



For Immediate Release

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SCE&G'S BATESBURG BUSINESS OFFICE TO CLOSE

Cayce, S.C. (April 14, 2015) – South Carolina Electric & Gas Co. will permanently close its Batesburg business office at 535 W. Railroad Rd. effective June 26. Customers in Batesburg will continue to have payment options including online, by mail and in person at SCE&G authorized payment agencies located in Batesburg, Ridge Springs and Gilbert.

“After evaluating a variety of factors we determined that it is the right decision to close the Batesburg office at this time,” said Vice President of Customer Service at SCE&G, Sam Dozier. “With nearby payment locations and the relocation of our employees to other positions within the company, this should have a minimal impact on services, and we are committed to making this a smooth transition for all.”

SCE&G said a combination of factors, including, low customer traffic and operational efficiencies, led to the decision to close the Batesburg office.

“How customers prefer to pay and communicate with SCE&G is evolving, and more of our customer interactions are moving online,” said Dozier. “What hasn’t changed is our commitment to serving our customers.”

SCE&G offers online payment options (www.sceg.com) and 24-hour call-in customer service (1-800-251-7234) as additional options for conducting business with the company.

About SCE&G

South Carolina Electric & Gas Company is a regulated public utility engaged in the generation, transmission, distribution and sale of electricity to approximately 688,000 customers in 24 counties in the central, southern and southwestern portions of South Carolina. The company also provides natural gas service to approximately 338,000 customers in 38 counties in the state. Information about SCE&G is available on the company’s web site at www.sceg.com.

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